



## Matthew J. Hiller

Executive General Adjuster, Global  
Technical Services (GTS)  
Crawford & Company (Canada) Inc.  
Toronto, Ontario, Canada



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### BIO:

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Matt commenced his insurance career with Crawford in 1998 after finishing his post-secondary education. He has worked as an adjuster at various offices throughout southern Ontario since the outset of his career including Kitchener, Hamilton and Toronto.

Matt joined Global Technical Services (GTS) in 2007 and has dealt with a multitude of complex and large losses but has more recently began to specialize in equipment breakdown and renewable energy losses, as well as course of construction and wrap up liability claims.

### EXPERTISE:

Boiler and Machinery, Renewable Energy, Course of Construction-Builder's Risk, Construction Defect-Liability, Commercial Property-Casualty

### EXPERIENCE:

2007 – Present: Senior General Adjuster – Global Technical Services  
Crawford & Company, Toronto, Ontario  
1998 – 2007: General Adjuster – Crawford & Company, Kitchener,  
Hamilton & Toronto

### SELECTED ASSIGNMENTS:

2025 Transformer Failure – Solar Farm - \$3.2 M  
2024 Energy Storage Facility Fire - \$6.8 M  
2022 Generator Failure – Hospital - \$3.5 M  
2020 Turbine Failure - Hydroelectric Plant - \$6.5 M  
2019 Steam Boiler Failures - Sugar Refinery - \$1.8 M  
2018 Gas Explosion - Property Damage to Buildings - \$8.3 M  
2017 Inverter Failures - Solar Farm - \$1.3 M  
2017 Air Handling Unit Failure - Hospital - \$2.8 M  
2016 Gas Explosion - Property Damage to Building - \$16.7 M  
2016 HVAC System Failure - Hospital - \$1.7 M

### QUALIFICATIONS:

Licensed Independent Adjuster, All lines  
Fellow Chartered Insurance Professional (FCIP)  
Canadian Risk Management (CRM)  
Certified Fire and Explosion Investigator (CFEI)  
Business Insurance Diploma, Fanshawe College