Crawford Profile

Monica Bramley, CIP| Western Transportation Lead | Senior General Adjuster, Global Technical Services (GTS)



Contact Information

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Biography

Monica started her career in the Insurance Industry in 2005, first as a retail broker, and as a claims adjuster since 2012. Monica has been with Crawford & Company (Canada) Inc. since September of 2013. Since that time, she has handled claims involving several lines and specialties of Insurance across Canada and Internationally. Monica holds a CIP designation with The Insurance Institute of Canada and as a a multi-line adjuster, holds a Level 3 Alberta Adjuster License as well as Adjusting Licenses in BC, Manitoba, and Ontario. She is a senior member of the Crawford & Company Global Technical Services (GTS) team, currently holding the title of Senior General Adjuster. Monica is the Western Transportation Lead, with a team of adjusters under her supervision.

Areas of Expertise

- Commercial Auto/Transportation
- Heavy Equipment
- Casualty and Liability
- Catastrophe Events
- Cargo
- Logging Equipment
- Residential and Commercial Property

Professional Designation

- Senior General Adjuster, Global Technical Services (GTS)
- Chartered Insurance Professional (CIP)
- Adjuster License Level 3 – Alberta
- Adjuster License – BC and MB
- Letter of Authority - ON

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Education

- University of Alberta, Canadian Risk Management (CRM) – 2021, ongoing
- Insurance Institute of Canada, CIP – 2017
- Mount Royal College, Insurance and Business Administration - 1993

Claims Handling Experience

As the Western Transportation Lead, Monica leads the team handling Commercial Auto, Cargo, and Heavy Equipment claims in the Western Region.

Based in Northern Alberta, Monica also handles all lines, multi peril, field, and desk claims in the region.

Transportation

- Single and multi-vehicle, theft and fire investigations.
- Heavy equipment and logging equipment loss investigations.
- Liability investigations, determinations, and negotiations.
- Cargo loss investigations and handling.
- Subrogation claims.

Property

- Residential and Commercial, all peril, from minor basic losses to large complex losses. Investigations into cause & origin, scope, quantum and handling until conclusion.
- Numerous National and International Catasrophe deployments for Hurricane, Flood, Wind and Fire.

Casualty and Liability

- Investigations into reported injuries or damages.
- Slip and fall, falling objects, animal bites and attacks.
- Defective or faulty workmanship, product liability.
- Misrepresentation.