




Nicolas Boily, CIP, CCIS

Quebec Lead Cyber Practice | General
Claims Adjuster - GTS
Crawford & Company (Canada) Inc.
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BIO:

Nicolas serves as the Lead Cyber General Adjuster for Quebec and is a member of the GTS (Global Technical Services) team at Crawford Canada. With over 25 years of experience in the insurance industry, he plays a pivotal role in managing complex cyber claims and is recognized for delivering strategic, client-focused solutions.

Beyond his professional achievements, Nicolas is a dedicated trainer and mentor, actively contributing to knowledge transfer within the insurance industry. His commitment to advancing the field and nurturing future professionals makes him a valuable resource for peers and students alike.

EXPERTISE:

Cyber claims, Fraud files, Major losses (All business lines),
Direct damage, Liability, Commercial Insurance,
Condominium insurance (Syndicate)

SELECTED ASSIGNMENTS:

Cyber claims - \$500,000 - \$10,000,000 ransomware
Commercial fire - \$1 to \$17 million
Syndicate files - \$1 million +
Ice storm 1998
Multi-unit housing - \$7 million +

QUALIFICATIONS:

CCIS, Cyber Insurance Academy, 2025
Chartered Insurance Professional (CIP), 2007, Insurance Institute of
Canada
CHAD (Quebec) accreditation as trainer 2020
Teacher at Insurance Institute of Canada since 2020
Teacher of Commercial Insurance at CEI College since 2017
HEC, Montreal, Certificate in Business Management, 2010
National Police Academy, Fraud, 2004
Diploma of College Studies, 1998

LANGUAGES:

English & French