



Robert Holmes

Executive General Adjuster
National Director, GTS Canada
Crawford & Company (Canada) Inc.
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BIO:

Rob Holmes is an Executive General Adjuster, Crawford's National Practice Leader for Casualty and Cyber and the National Director Global Technical Services Canada. As our Canadian GTS lead he will provide strategic direction and spearhead business development while using his 17+ years of industry experience to remain actively involved in the handling of complex, specialty losses.

Rob is a frequent contributor to insurance publications and industry speaking engagements and also serves as a mentor and collaborator with colleagues across the country.

EXPERTISE:

Complex Casualty, Cyber, Directors & Officers, Errors & Omissions, Product Liability & Product Recall, Construction Wrap-Up, Sports & Recreation

SELECTED ASSIGNMENTS:

2024 Private Securities D&O - \$10M
2024 Consumer Product Recall - \$100M
2023 Healthcare Cyber Breach - ongoing
2022 Crypto-Mining D&O - ongoing
2022 Drug Recall and Class Actions - ongoing
2021 Pollution Spill - \$5M
2021 Medical Device Recall - \$4M
2020 Oil & Gas Engineers E&O - \$5M
2020 Geostuctural Failure - \$45M
2020 Clinical Trials Malpractice - \$1M
2019 National Sporting Organization Historical Abuse Claims
2014 Construction Wrap-Up Liability - \$9.5M

QUALIFICATIONS:

B. Sc. (Hons), University of Guelph, 2008
CIP, Insurance Institute of Canada, 2011
CRM, McMaster University, 2012
CCIS, Cyber Insurance Academy, 2024

PUBLICATIONS & SPEAKING ENGAGEMENTS:

2025 – Speaker, *The New Wave of Complex Claims (2 part series)*
2024 – Speaker, *Cyber Losses – the Adjuster's Role*
2023 – Speaker, *London Specialty Market Update*
2022 – Speaker, *Product Liability & Recall Series*
2021 – Publication, *Product Recall: Adjusting to Today's Risks*
2021 – Speaker, *Course of Construction & Construction Liability*
2020 – Publication, *#MeToo in the Claims World*
2020 – Speaker, *Investigating Sexual Abuse Claims*
2020 – Speaker, *Construction Liability*
2019 – Publication, *Translating Waivers In To Practical Risk Management*