



FOR IMMEDIATE RELEASE

**Crawford Contractor Connection® Canada Announces Decontamination Service
to clean and restore sites exposed to the coronavirus (COVID-19)**

TORONTO (April 29, 2020) Crawford Contractor Connection®, an industry leader in contractor managed repair services, has announced a new decontamination service, as part of their Environmental Hazard Services, to clean and restore sites in Canada exposed to the coronavirus (COVID-19) in a timely manner to minimize interruption.

The decontamination service provides organizations with access to over 75+ licensed and insured biohazard contractors across Canada. The service offers a rapid-reaction capability, with contractors able to respond within two hours of a notification to the Contractor Connection 24/7 call center to clean and restore affected sites, enabling businesses to restart operations quickly and limiting business interruption.

All contractors are rigorously vetted by Contractor Connection and are professionally equipped to restore sites affected by a range of biohazards, including COVID-19. Contractors are monitored throughout the cleaning process to ensure timeliness of response, quality of restoration, fair and reasonable pricing and unmatched customer satisfaction.

“The coronavirus (COVID-19) is having a significant impact on lives, businesses and communities everywhere. By providing access to our rapid-response decontamination service, Contractor Connection can help reduce the potential impact of contamination in the workplace and return the environment to full operational status as quickly as possible. If an organization or facility is exposed to COVID-19, we will send IICRC (Institute of Inspection Cleaning and Restoration Certification) credited, licensed and insured contractors to clean and restore these affected sites”, said Cortney Young, vice president, Contractor Connection Canada.

For more information visit <https://www.crawco.com/covid-19/decontamination-services> For immediate assistance contact Contractor Connection at 1-877-805-9163 or at CCCanadaDecontamination@contractorconnection.ca

About Contractor Connection®

Contractor Connection, a division of Crawford & Company® (NYSE: CRD-A and CRD-B), is an industry leader in contractor managed repair and home improvement services, providing insurance carriers and consumers a



national network of residential and commercial contractors that are vetted and managed for performance, measuring quality, timeliness and customer satisfaction. www.contractorconnection.com.

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management and outsourcing solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at www.crawco.com

About Decontamination Services

If an organization or facility is exposed to coronavirus, Crawford's Contractor Connection can provide a trusted, licensed and insured contractor to clean and restore affected sites in a timely manner and get sites back in business. As part of our Environmental Hazards services, Contractor Connection's decontamination-credentialed contractors offer extensive expertise and are professionally equipped to restore sites affected by coronavirus and other biohazards. <https://www.crawco.com/covid-19/decontamination-services>

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