



Crawford & Company®  
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### **Crawford Appoints Eric Pepin as Branch Manager of our Quebec Hub**

**TORONTO (March 29, 2021)** Crawford & Company® (NYSE: CRD-A and CRD-B), the world's largest publicly-listed independent provider of claims management and outsourcing solutions to carriers, brokers and corporations, announces the appointment of Eric Pepin as branch manager of our Quebec Hub. In his new role, Eric will continue to advance Crawford's purpose to restore and enhance lives businesses and communities by driving a client-focused culture across Quebec and recruiting and developing industry experts.

"Eric's extensive claims experience, including transportation, cargo, environmental and property make him ideal for this role. He has a strong knowledge of our local industry, and he has the ability to provide exceptional customer experiences. We are confident that Eric will be able to expand our market share in Quebec," commented Shelley Landry, vice president, Eastern Canada Operations.

Pepin has been a part of Crawford for over five years, building the transportation team in Quebec to one of the most reputable in the industry. He also served as both manager of the transportation unit and senior general adjuster within our Global Technical Services team. "We have an existing team of 32 talented professionals across the province with broad expertise across multiple lines, and we are very excited to have Eric lead this team," added Landry.

#### **For media inquiries, please contact:**

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#### **About Crawford®**

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers, and corporates with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at [www.crawco.com](http://www.crawco.com).

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