



Crawford & Company®  
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**FOR IMMEDIATE RELEASE**

## **Crawford & Company® announces new partner for Vietnam**

### ***Northstar Adjuster Joint Stock Company to represent Crawford***

**ATLANTA (11 APRIL 2023):** Crawford & Company® (NYSE: CRD-A and CRD-B) today announced that Northstar Adjuster Joint Stock Company (NSA) is now its network partner in Vietnam. Crawford® will now be represented in Vietnam by Northstar.

"Crawford's partnership with Northstar represents a significant step forward in our growth and expansion in Asia," said Veronica Grigg, president, Asia. "This alliance allows us to leverage the strengths of both companies, combining our deep and eminent expertise to handle the most complex claims challenges, achieve our growth ambition, increase our market competitiveness and drive the best claims outcomes for our clients."

Luong Dinh Hai, general director, Northstar Adjuster said, "Northstar and Crawford share the same commitment to technical quality, service excellence, and innovation that sets industry standards."

The partnership will enhance our operations, strengthening our service capabilities and improving our customer experience in Vietnam and the CLMV region.

Northstar Adjuster is based in Hanoi and has adjusting expertise in property, engineering, business interruption, casualty, hull and machinery, marine, goods in transit, and subrogation and recovery.

#### **About Crawford®**

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers, and corporates with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at [www.crawco.com](http://www.crawco.com).

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