



Crawford & Company®
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FOR IMMEDIATE RELEASE

CRAWFORD & COMPANY® APPOINTS NEW HEAD OF AGRICULTURE IN THE UK *Andrew Shaw promoted to head of Agriculture for the UK*

ATLANTA (9 SEPT 2025) Crawford & Company® (NYSE: CRD-A and CRD-B) is pleased to announce the appointment of Andrew Shaw as head of Agriculture for the UK. This appointment reinforces Crawford's commitment to delivering market-leading agricultural claims services and supporting the evolving needs of the rural economy.

Shaw's previous roles at Crawford include head of property claims and interim head of Agriculture. He brings extensive experience in operational leadership, client relationships and technology innovation to streamline claims processes, and deliver faster, fairer customer outcomes. He will lead the continued expansion of Crawford's agricultural business incorporating our ARIEL (agriculture, rural industries and estates losses) team to deliver expert-led, locally responsive services across the UK.

"Andrew's appointment reflects our continued focus on delivering a market-leading claims service to agricultural clients at a time when the rural economy in the UK is becoming increasingly diverse and exposed to new risks," said Paul Lofkin, president, UK & Ireland. "His leadership will be instrumental not only in strengthening our rural network, but also in nurturing the next generation of adjusters and harnessing expertise from across the full spectrum of agriculture claims from arable and livestock to climate-driven weather volatility and rural estates."

Crawford's agriculture practice is the largest in the UK, with a dedicated team of adjusters embedded in rural communities. The team brings together cross-class expertise in areas such as livestock, arable farming, environmental and high net worth estates.

The company's rural-based branch network helps ensure its valued clients receive responsive, high-quality support tailored to the unique challenges of the rural economy.

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is a leading global provider of claims management and outsourcing solutions to insurance companies and self-insured entities with an expansive network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights for the Class B Common Stock (CRD-B) and protections for the non-voting Class A Common Stock (CRD-A). More information is available at www.crawco.com.

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