



Crawford & Company®
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FOR IMMEDIATE RELEASE

CRAWFORD & COMPANY® APPOINTS NEW HEAD OF GLOBAL TECHNICAL SERVICES FOR ASIA

Tony Chapman announced as new head of Global Technical Services for Asia

ATLANTA (JULY 17, 2025) Crawford & Company® (NYSE: CRD-A and CRD-B) is pleased to announce the appointment of Tony Chapman as its new head of Crawford Global Technical Services® (GTS®), Asia, with immediate effect.

In this role, he will be responsible for overseeing all loss-adjusting activities relating to complex losses in the region and building on Crawford's significant technical ability across the region to strengthen its position as a specialist hub. Based in Singapore, Chapman will report to Scott Reichelt, president, Asia at Crawford®.

The appointment forms part of Crawford's ongoing investment in attracting and developing market-leading expertise across Asia. The announcement follows a number of other senior appointments and promotions in the region.

Chapman is a highly skilled loss adjuster with nearly 35 years of industry experience. During his career he has handled large or complex claims in over 25 countries including property, construction, power and engineering as well as specialist liability classes such as product recall/product liability. He joins Crawford from Integra Technical Services, where he has been regional managing director for Asia since 2021. He started his loss-adjusting career in the UK, before relocating to Hong Kong in 2007 and then Singapore in 2011.

Chapman is also a founding member of both the Asia Power Forum committee and the Construction and Engineering workgroup of the General Insurance Association in Singapore.

Commenting on the appointment, Reichelt said: “Tony brings extensive industry experience and wide-ranging expertise across multiple business lines and countries to the position. His appointment demonstrates Crawford’s ongoing commitment to bolstering our technical capabilities in Asia, as we continue to build out our large and complex loss team in the region, with a focus on further enhancing our technical expertise.””

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is a leading global provider of claims management and outsourcing solutions to insurance companies and self-insured entities with an expansive network serving clients in more than 70 countries. The Company’s two classes of stock are substantially identical, except with respect to voting rights for the Class B Common Stock (CRD-B) and protections for the non-voting Class A Common Stock (CRD-A). More information is available at www.crawco.com.

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