

TPA 2025 year in review

- 2** successful London Market visits
- 5,300+** claims managed across 57 syndicates
- 35+** dedicated London Market staff in Canada

Crawford & Company releases its annual Sustainability Report

This report is informed by global claims leaders from Crawford's carrier and broker partner organizations, who were surveyed to assess the meaning and importance of sustainability in their companies and the claims industry.



[Download the full report here](#)



Crawford & Company® Canada appoints Kelly Stevens as chief operating officer (COO)

In this expanded role, Stevens will have overall responsibility for Crawford Canada's operations, including Loss Adjusting, Third Party Administration (TPA), Contractor Connection and Network Solutions. By bringing these businesses under a single operational leadership structure, Crawford aims to strengthen coordination, streamline decision-making, and deliver greater consistency and efficiency for clients and partners across Canada.

[Read the press release here](#)

Crawford Canada named Best Claims Management Firm



Crawford Canada has been named Best Claims Management Firm of the Year by Insurance Business Canada Magazine for the second year in a row. This honour reflects the exceptional service we provide, the strategic value we bring to clients and our ongoing contributions to the industry.



Crawford in the market

Crawford & Company leaders head to London for key meetings

Week of 20 April 2026

Emily Morine, vice president, Key Account Management, Jordan Hoshoooley, vice president, TPA and Rob Holmes, national director GTS will be attending market visits in London the week of April 20th.

[Book a meeting](#)

Lloyd's Meet the Market

28 April 2026
Toronto Canada, Metro Toronto Convention Centre

Syndicate underwriters, Lloyd's brokers, and market partners will host interactive "boxes," offering their insights and expertise on accessing the full potential of the Lloyd's market.

Emily Morine, vice president, Key Account Management, will be in attendance and is available to meet with those wishing to discuss opportunities or arrange further introductions.

CAMGA: AGM Speaker Summit & Tradeshow

20 May 2026
Toronto Canada, Fairmont Royal York

CAMGA members, who represent more than 90% of MGAs across Canada will be exhibiting at the trade show, giving brokers the opportunity to explore and understand the appetites and offerings of these 70 markets.



Crawford Masterclass announcement

Crawford Masterclasses webinar series will be delivered throughout 2026, bringing timely, expert-led thought leadership to the market.

Select sessions will be RIBO-accredited, offering a valuable opportunity to attend, learn, and earn credits.

If you would like to be notified about upcoming webinars, register today via [Crawford Masterclasses](#) or follow us on [LinkedIn](#).



March 25

Cyber Risk & Complex claims

PRESENTERS

Brendan Leon Claims Adjuster, Cyber **Donal Mulrone** Solicitor **Mike DeMaria** Adjuster, Cyber

April 22

Catastrophic events & major losses

PRESENTER

William Slade
Vice-President, National Property & Contractor Connection

May*

Accident Benefits: Emerging trends

PRESENTER

Brian Hambly
Regional Vice President

September*

Property Disputes: Litigation trends and resolution strategies

PRESENTER

John Valeriote
Director, Appraisal & Claim Services

November*

Transportation claims trends in Eastern Canada (French)

PRESENTER

Eric Pepin
Director GTS & Transportation

May*

Environmental claims response

PRESENTER

Benjamin Delgado
Practice Leader, Environmental

June*

Agriculture: Specialty claims & risk solutions

PRESENTERS

Spencer Bailey Practice Leader, Agriculture **John Fitzgerald** Executive General Adjuster

October*

Financial Lines: Professional Liability Insights

PRESENTER

Frank Bruno
Practice Leader, Financial Lines

October*

Transportation claims trends (English)

PRESENTER

Richard Swierczynski
Practice Leader, Transportation

*Webinar schedule and presenters are subject to change

For more information, contact:

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