

Crawford[®]

Maritime Services

Crawford LATAM



With over 80 years of experience and a presence in more than 70 countries worldwide, Crawford acts and manages claims regardless of risk class and location of occurrence.

Our specialists in maritime and land transport have extensive training to apply their knowledge in each country where we operate in Latin America, as well as in the rest of the world.

The accumulated experience in the Region allows us to have a complete understanding of maritime and commercial regulations, as well as the key aspects of the stowage and unstowage process, æmeans of transport, port operations, logistics, cargo movement, and warehousing in each of the countries where we act.

The adjustment of hull claims plays an essential role in protecting assets in the shipping industry. Our experience, combined with a global network of highly qualified professionals, ensures that vessel owners and operators can navigate with confidence, knowing they have a reliable partner to manage any claim they may face in the complicated maritime world.



Our adjusters are certified under Crawford & Co's GTS Standard, which allows us to provide a comprehensive solution to high complexity and size claims, making available to the Latin American market professionals with vast experience in different specialties capable of evaluating and estimating damages under extreme conditions anywhere in the world.

We provide services in all areas of Marine; including simple inspection of shipments, loss control analysis, accident adjustment, or maritime claims for cargo aboard ships or located on land.

Additionally, we offer complete administrative services for third parties, centralized acceptance of hull and machinery claims, P&I, maritime risks, and complex maritime-related assistance.





Why Crawford?

- For the services offered globally through a network of experts, including insurance adjusters, environmental scientists, engineers, consultants, and specialist managers as necessary.
- For compliance and strict adherence to current legislation.
- For the ability to incorporate a multidimensional strategy that includes personalized attention with platforms according to the client's need and circumstances, 24 hours a day, 7 days a week, 365 days a year.
- For procedures and standards of transparency in generating specialized reports.
- For the expert team that uses their experience to minimize the impact on the business, reducing compensation expenses and financial guarantees for insurers.
- For the vast experience in customer service. And claim management anywhere in the world.
- Because the multinational and global community of risks and insurance needs a team of experts with an industry focus to assess and manage damage under extreme conditions.
- Because we use cutting-edge technology to ensure a thorough and accurate investigation.



Our Services

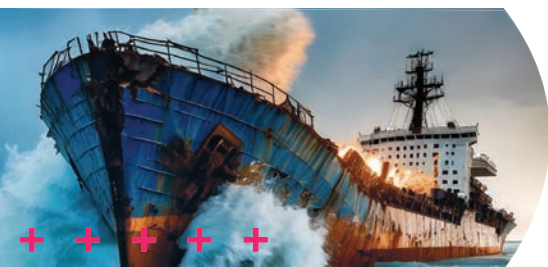
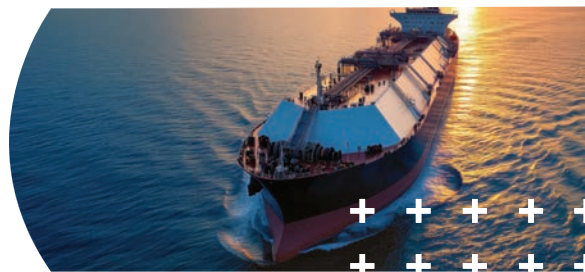


Transportation

We offer comprehensive and efficient solutions for handling domestic transportation claims, covering all aspects from inspections in primary and secondary zones to the final destination. Our process is flexible, providing on-site and/or remote inspections depending on the severity of the claim, the value at risk, and specific agreements with our clients.

Coastal Shipping

We arrive quickly and timely at the place where the incident of all types of cargoes occurs, including Mining, Fruits and vegetables, Meats, Wood, Pulp, Fish, among others.



Catastrophes

We have the experience and technological support to face the various types of catastrophes, delivering solutions, support, and timely responses to any type of claim.

Vessel Hulls

We have experts in evaluation to specify the damages to sports, fishing, merchant, and passenger vessels. We are specialists in the investigation of accidents in collisions, boardings, cargoes, and shipwrecks, salvage, fires, and explosions, among others. Our capabilities in Hulls allow us to determine the appropriate compensation and ensure quick and effective repair or replacement.



P&I

P&I claims cover a wide range of situations, among which stand out: damage to cargo, marine environmental pollution, and accidents. Our commitment is to provide a quick and effective response to each of these challenges, ensuring the management of the claim from start to finish throughout the Region where we operate.



Our Services



Exports

We are Insurance Adjusters for export cargoes. Thanks to our worldwide network, we inspect at destination, where the causes and damages to insured cargoes such as Mining, Fruits and vegetables, Meats, Wood, Pulp, Fish, among others, are determined. The service includes the critical points of logistics in the export operation.

Imports

We attend all types of claims, avoiding damage and losses in transport, as well as in the logistics of goods. Our main areas are: Project Cargo, Retail, Machinery and equipment, Raw materials and electronics, among others.



STP

The rapid evolution of trade insurance in the Region has demanded the development of this coverage for merchants, industrial plants, and logistics companies, covering both raw materials, products in process, finished products, and the goods transported.

Our outstanding experience in the analysis and management of claims allows us to carry out inspections and certifications, addressing the most relevant points in the registration of new or damaged loads, thus verifying their condition upon arrival or at the moment of being exported. Also, our team is trained to detect potential risks in the preparation of the load and projects that require being elaborated or transported. This service is an advantageous tool in the preparation of the management or risk plan of the goods that our clients transport, especially in the wine, agricultural, bulk, refrigerated loads, mining, and electronics industries, among others.

For this service, we attend markets of insurers, reinsurers, large and small national/foreign importers and exporters, retail, mining, forestry, fruit companies, ports, and the industrial sector.



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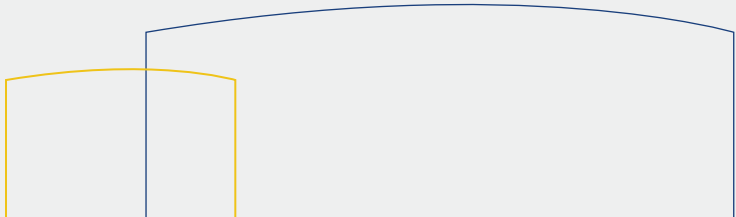
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80+ years of service | 10k employees | 70 countries

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