



Crawford & Company®
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FOR IMMEDIATE RELEASE

CRAWFORD & COMPANY® ANNOUNCES MULTIPLE KEY APPOINTMENTS ACROSS MIDDLE EAST OPERATIONS

Five market specialists join teams in Abu Dhabi and Dubai

ATLANTA (5 JAN 2026) Crawford & Company® (NYSE: CRD-A and CRD-B) is pleased to announce a significant expansion of its Middle East claims team, with five key appointments across the region, underscoring the company's continued commitment to long-term growth through investment in talent.

David Todd has been appointed technical director. Based in Dubai, he is responsible for commercial and industrial property, business interruption losses, CAR/EAR, financial lines, and liability claims across the Middle East, North Africa and West Asia. Todd is a Chartered Loss Adjuster and brings over 40 years of experience to the position.

Ibrahim Mashal has been appointed as branch manager of Crawford's operations in Abu Dhabi as well as cyber lead for the Middle East. He brings extensive experience in large and complex losses to the role and has over 13 years of loss-adjusting experience.

Hussein Mohammed has also joined Crawford's Dubai operations as a senior loss adjuster. Mohammed specializes in technical and specialist claims in the construction, engineering, and property sectors and has considerable experience in loss adjusting across the Middle East.

Marical Boado has been appointed as a loss adjuster within Crawford's liability team in Dubai. Boado joins the company with almost 20 years of insurance market experience, including 15 years focusing on claims management.

In addition, Waj Bashir has joined as a property loss adjuster also within the Dubai team. Bashir has extensive experience in large and complex commercial and industrial property losses and previously worked for international loss adjusters in the UK and Oman.

Vic Noble, regional director, Middle East, Crawford, said: “Investing in exceptional talent remains at the core of Crawford’s strategy, attracting and retaining skilled professionals whose qualifications and experience enhance our ability to deliver outstanding service and innovative solutions. This ongoing strengthening of our technical capacity in the Middle East reflects our belief that high-quality specialist expertise across the region is the foundation of sustainable success.”

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is a leading global provider of claims management and outsourcing solutions to insurance companies and self-insured entities with an expansive network serving clients in more than 70 countries. The Company’s two classes of stock are substantially identical, except with respect to voting rights for the Class B Common Stock (CRD-B) and protections for the non-voting Class A Common Stock (CRD-A). More information is available at www.crawco.com.

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