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FOR IMMEDIATE RELEASE

Crawford & Company® Appoints Leonardo Semenovitch as Country Manager, Brazil

LONDON (31 JULY 2019) – Crawford & Company® (NYSE: CRD-A and CRD-B), the world’s largest publicly listed independent provider of claims management and outsourcing solutions to insurance companies and self-insured entities, has named Leonardo Semenovitch as Country Manager to oversee claim operations in Brazil.

Based in the Crawford® Brazil office in São Paulo, Semenovitch will be responsible for developing and maintaining local client relationships, overseeing operational activities, supervising adjusting services and delivering on our mission to restore and enhance lives, businesses and communities. He will report to Roberto McQuattie, regional head, Latin America.

“Leonardo is an extremely well respected member of the industry and we are thrilled to have him join our team,” said McQuattie. “His extensive claims and operations management experience will be an invaluable asset for us in the region as we look to continue to provide our customers and their clients with specialist and innovative claims solutions.”

Semenovitch has more than 23 years of experience in the insurance and reinsurance industry, spanning across claims, operations, sales and underwriting functions, having most recently served as Chief Executive Officer for Travelers Seguros Brasil.

Prior to his time at Travelers Seguros Brasil, he worked for RSA – Royal & Sun Alliance Seguros and AIG Brasil as Head of Claims and Operations. He holds a bachelor’s degree in mechanical engineering from Universidade Federal do Rio De Janeiro and a Specialization in Insurance Business from IBMEC Rio de Janeiro.

About Crawford

Based in Atlanta, Ga., Crawford & Company® (www.crawfordandcompany.com) Crawford & Company (NYSE: CRD-A and CRD-B), the world's largest publicly listed independent provider of claims management solutions to companies and self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution® offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRD-B.

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