



Crawford & Company® 5335 Triangle Parkway NW Peachtree Corners, GA 30092

FOR IMMEDIATE RELEASE

Crawford Global Technical Services® U.S. President to retire in May 2020

Terry Hunt to remain in role until retirement date

ATLANTA (March 12, 2020) Crawford & Company®, the world's largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers and corporates, today announced that Terry Hunt has announced his retirement from his role as U.S. President of Global Technical Services effective May 15, 2020.

Andrew Bart, global president, Crawford Global Technical Services, said: "During his career, Terry has made an immense contribution to the success not only to Global Technical Services (GTS) in the U.S., but to Crawford as a whole. He has been an outstanding leader who has inspired those around him. Under his leadership, GTS has expanded on virtually every front – growth, service capabilities and has almost doubled the high level U.S. GTS adjuster team. Terry has excelled in building a GTS team from experienced senior level adjusters with the addition of bright new talent as part of his steadfast commitment to people and clients. Terry is leaving GTS fully primed for the future and he departs with our best wishes to enjoy a well-deserved retirement."

Terry Hunt added: "I have been extremely fortunate to have spent a large portion of my working life as part of Crawford & Company. I have had the opportunity to work with truly exceptional people and what we have achieved at GTS is testament to the collective efforts of every person within the GTS team. I am fully confident that Global Technical Services in the U.S. is well positioned for the future and will continue to capitalize on these strengths under our succession plan."

Crawford is in the process of appointing a successor and will make an announcement on this in the near future.

During his 27 year Crawford career, Terry has held numerous senior positions. He joined the company in 1990 as a general adjuster in Sacramento, CA. Over the next ten years he was promoted to supervising general adjuster,

West Coast property manager and to a global sales role. In 2000, he was appointed VP Western Region managing director of Crawford U.S. and twelve years later, he was named CEO of Crawford GTS U.S. He briefly departed the company before rejoining Crawford in 2017 as the U.S. president of GTS.

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers, and corporates with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at www.crawco.com.

###

Media Contacts: mediarelations@us.crawco.com

Kiara Reynolds-Westry +1 404-300-1617 Kiara reynolds-westry@us.crawco.com