

# Contents Services

Complete inventory and  
valuation claim management





## A simple solution for a complicated world

According to a study,\* more than half of Americans don't have a home inventory list of their possessions, putting them at risk for inadequate home insurance coverage. This threat can delay the recovery process leading to a decrease in policyholder satisfaction resulting in lower customer retention.

Crawford contents services provides quick and reliable inventory management regardless of claim size or complexity. Utilizing advanced software and industry-leading experts, our valuation team will identify accurate pricing, ensuring that you and your policyholder receive the best service around.

Simply submit your contents loss to us, and we will use our expertise in remote or field inspections to successfully guide it along the way, also providing you with LKQ valuation.

*\*Source: 2017 National Association of Insurance Commissioners survey*

**74%**

reduction in cycle times.

**2 days**

to complete a 250-500 line item claim.

**~14%**

increase in accuracy of policyholder contents lists.

# When a loss occurs, Crawford is there. Anytime. Anywhere.

## Assisted self-service

Crawford's proprietary is an end-to-end solution that enables policyholders to process claims from their personal devices with assistance from certified desk adjusters to ensure accuracy on every claim.

## On-demand workforce

A nationwide network with over 45,000 on-demand resources ready to assist on any contents claims. And our exclusive partnerships with Guidewire®, Xactware®, Symbility® and CCC One® makes gaining access to our network even easier.

## Field inventory specialist

Highly trained specialist focused on resolving the most challenging claims.



### Tailored services

Optimize solutions  
delivering inventory and  
valuation management



### Complete coverage

Over 45K+ resources  
nationwide



### Rapid response

24/7 omnichannel claims  
intake delivering superior  
customer service

## For more information

Please contact Cindy Ross or schedule a free consultation at: [www.crawco.com](http://www.crawco.com)

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# About Crawford & Company®

For over 75 years, Crawford has solved the world's claims handling challenges and helped businesses keep their focus where it belongs – on people.



Loss  
Adjusting



Third Party  
Administration



Managed  
Repair



Medical  
Management



On-Demand  
Services



Catastrophe  
Response

**9,000** employees | **50,000** field resources | **70** countries | **\$18B+** claims managed annually