

# Crawford Italy — our response to the coronavirus

In full compliance with the restrictions imposed by the Italian Government and Authorities with the aim of protecting public health and security, Crawford & Company Italia S.r.l., is fully supporting the control and prevention efforts by the Authorities and is also supportive of the healthcare workers and everyone whose efforts are focused on containment of COVID-19, saving lives, and finding effective treatments for COVID-19.

Limiting direct physical contact and compliance with the behaviours recommended by health organizations and institutions are key to reaching the desired results. For this reason, Crawford & Company Italia S.r.l. confirms having taken all the necessary measures to adopt home working for all its staff located in Milan starting from 28/02/2020 and from 09/03/2020 for all the staff in Rome. The home working arrangements ensure the full continuation of the services we provide.

Crawford & Company Italia S.r.l., confirms it is continuing to fully operate all the aspects of the business via home working in compliance with all the containment measures taken by the Italian Government and Regional Authorities. We have implemented the safety measures required to continue our services – at our offices and out-of-office – in full respect of government recommendations and instructions.

The primary goal of Crawford & Company Italia S.r.l. is to guarantee, uninterruptedly, the highest level of company services providing Client assistance and support to enterprises in alignment with the company's mission. Should you have any questions regarding our Emergency Plan, please do not hesitate to contact our Management Team for any assistance you may require:

### **MANAGEMENT TEAM**

- Paul Ogni Managing Director mob. +39.333 1304066 email: p.ogni@crawco.it
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#### **LOB MANAGEMENT**

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#### **HR & BACKOFFICE**

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## **QUALITY & COMPLIANCE**

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Lastly, we would like to share the following hashtag in Italian #noirestiamoacasa (we are staying at home) and Crawford & Company's mission: RESTORING AND ENHANCING LIVES, BUSINESSES AND COMMUNITIES.