



FOR IMMEDIATE RELEASE

Crawford & Company® Claims Solutions Global President to retire at end December 2020

Kieran Rigby to remain in global role until successor appointed

ATLANTA (OCTOBER 6, 2020) – Crawford & Company®, the world's largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers and corporates, today announced that Kieran Rigby has decided to retire as global president, Crawford Claims Solutions, effective 31 December 2020.

Rohit Verma, chief executive officer of Crawford®, said: “Kieran has made an immense contribution to the success of Crawford worldwide. He has ensured that our global service line, Crawford Claims Solutions, has successfully navigated the rapidly changing claims environment with the early adoption of many technology solutions including self-service applications, virtual adjusting and remote claims management that have delivered considerable benefit to our clients and their customers. I wish Kieran every success in his retirement.”

"I am honored to have had the opportunity to lead Crawford Claims Solutions and I am proud of what our exceptional people have achieved for our clients over many years and during a time of unprecedented challenge," added Kieran Rigby. "I am confident our purpose to restore and enhance lives, businesses and communities will guide Crawford for many years to come. This gives me great confidence about Crawford's future success."

Crawford is currently undergoing the search for his successor, and Kieran Rigby will continue in his role until an appointment has been made. Crawford will look both inside and outside the company for a replacement and will make an announcement on this in the near future.

Rigby joined Crawford in 2014 when Crawford acquired GAB Robins UK, where he was CEO and shareholder. Since joining Crawford, he has served as CEO of Crawford Europe and Latin America, and in 2017, he was promoted to international president, overseeing all operations outside the

U.S.A. In 2018, when Crawford restructured under global service lines, Kieran was appointed global president, Crawford Claims Solutions (CCS). As the leader of CCS, he oversees field adjusting services including catastrophe, WeGoLook®, and building and surveying consultancy services.

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers, and corporates with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at www.crawco.com.

Tag: Crawford-Corporate

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