

WeGoLook for claims

Process Claims Faster, Reduce Costs
and Improve Customer Experience

WeGoLook has over 45,000 on-demand field resources around the globe and the flexibility to customize solutions for any claim type, on any asset, in any scenario.



Auto
Damage



Heavy Equipment
Damage



Residential Property
Damage



Commercial Property
Damage



Catastrophe
Support



Casualty
Claims

Triage

Turn any customer into an inspector using the YouGoLook self-service app. Seamlessly escalate for Looker dispatched inspection.

Inspect

Dispatch one of over 45,000 Lookers to capture real-time data, photos, video and detailed measurements in virtually any claim scenario.

Act

Utilize WeGoLook's detailed reports to verify damage, establish reserves, quickly settle claims or engage Crawford's TruLook to generate damage estimates.

38 minutes

average time to
first contact

1.6 days

average time to
first inspection *

11.2 miles

average Looker
distance to inspection *

*two day SLA

WeGoLook for risk

Engage a global workforce to help you know what's true

WeGoLook's risk assessment products get you the data and images you need to make decisions with more accuracy regardless of policy size or type.

Understand your portfolio

Quickly capture accurate information prior binding or renewing policies.

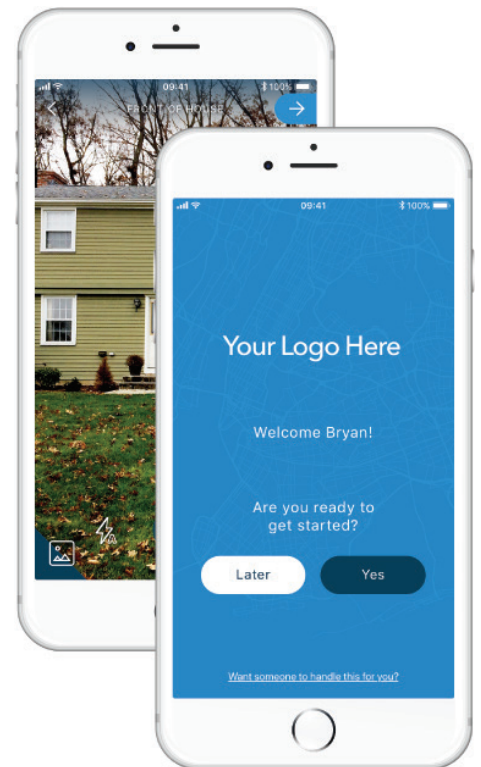
Reduce your footprint

Utilize WeGoLook to streamline operations or enter into new markets without high infrastructure cost.

Better assess your risk

Customize your report to accommodate your risk profile and give you a competitive edge.

- Asset Inventory
- Loss Control
- Equipment Inspections
- YouGoLook Self-Service
- Commercial Property
- Global Network of Lookers
- Residential Property
- Drone and 3D Renderings



YouGoLook

WeGoLook's fully-supported self service application