



C.O.D.E

Crawford On-Demand Estimating

Streamlined, accurate estimating from a single source

Every moment matters after a property claim loss. Your number one priority is rapidly making your insureds whole so their lives can get back to normal. C.O.D.E. (Crawford On-Demand Estimating) helps you do that.

C.O.D.E. uses Crawford's vast inspection services and innovative technologies to help you quickly and accurately assess damage and resolve small or moderate claim losses. Through a single portal, C.O.D.E. extends beyond typical desk adjusting operations to go where desk adjusters can't—without sacrificing quality or cost control. C.O.D.E. uses advanced technology to gather and combine imagery and data to deliver a streamlined and accurate estimating process.

C.O.D.E. also improves speed-to-repair by connecting insureds with vetted contractors.

Single Point of Entry for Multiple Services and Technologies



Crawford Inspection Services



Upgrade your desk adjusting operations to better serve your insureds

Accelerate turnaround time while reducing costs

The longer a claim goes uninspected and unresolved, the more costly it becomes. The C.O.D.E. proprietary estimate review engine delivers prompt, automated, and accurate damage estimates—for one flat fee.

Improve the customer experience through rapid resolution and repair

Once a C.O.D.E. estimate is complete, the system triggers a referral to Crawford's Contractor Connection solution. There, your policyholder can easily schedule repairs with an approved contractor who will do the work at a cost that matches the C.O.D.E. estimate.

Perfect for:

- Reducing cost and time in process
- Increasing policyholder satisfaction
- Expanding geographic reach

About Crawford & Company®

For over 80 years, Crawford has led the industry through a relentless focus on people and the innovative tools that empower them.



Loss Adjusting



Third Party Administration



Managed Repair



Medical Management



On-Demand Services



Catastrophe Response

9,000 employees | **50,000** field resources | **70** countries | **\$18B+** claims managed annually