



Crawford & Company®
5335 Triangle Parkway NW
Peachtree Corners, GA 30092

FOR IMMEDIATE RELEASE

CRAWFORD® APPOINTS VICE PRESIDENT, NATIONAL BUSINESS DEVELOPMENT

Angie Hoffman to expand business with national property and casualty carriers

ATLANTA (June 8, 2021) Crawford & Company® (NYSE: CRD-A and CRD-B), the world's largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers and corporations, is pleased to announce that Angela (Angie) Hoffman has been appointed vice president, national business development.

Reporting to Jack Schafer, senior vice president and chief client officer, Platform Solutions & National Accounts, Hoffman will be tasked with expanding Crawford business with national property and casualty insurance carriers and other strategic partners within the U.S. Her responsibilities will include the introduction of new products, services and technology, which will serve to simplify the claim process to our partners and increase customer satisfaction for their insureds.

"I am thrilled to welcome Angie to Crawford. She, along with Terry Turon, will be instrumental in working with the industry's major property and casualty carriers along with strategic accounts to promote and expand the company's 'One Crawford' approach," said Schafer. "We are confident that Angie will continue to leverage our nationwide partnerships to restore and enhance lives, businesses, and communities."

With over 30 years of experience in the insurance industry, Hoffman brings extensive knowledge to this role with expertise in growing sales volume, implementing business plans and cultivating long-lasting relationships with brokers and customers. She previously served 12 years at Zurich and most recently held the role of broker relationship leader and regional vice president of Distribution, West Coast.

"Crawford is known for its commitment to delivering the highest level of excellence, stemming from its legacy, purpose and values," said Hoffman. "I'm delighted to join the company in the midst of its



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milestone 80th anniversary and look forward to working with partners across the U.S. to continue sharing Crawford's dedication to quality, innovation, and expertise in the industry."

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers and corporations with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at www.crawco.com.

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